



The National Bank of Texas Coronavirus (COVID-19) Precautions

With concerns about the spread of the coronavirus (COVID-19), we want to ensure our valued customers that we have their health and safety as our first priority. We strive to exceed your expectations of service and would like to inform you of what steps we are taking to maintain the level of service for which you are accustomed during this pandemic. We have developed a plan to keep our employees and customers safe while limiting any disruptions in service.

How we are managing the situation:

- We have a Pandemic Team dedicated to monitoring information from the Centers for Disease Control and Prevention (CDC), and federal, state and local agencies to help ensure we are taking actions that are in line with the latest CDC recommendations and guidance.
- We are communicating regularly with our employees to keep them informed and to ensure safety for both them and our customers.
- We are conducting enhanced cleaning in all locations as needed.

Steps you can do to help keep yourself and others healthy:

- Follow these preventive actions to help prevent the spread of respiratory diseases, as outlined by the CDC:
 - Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
 - Avoid touching your eyes, nose, and mouth with unwashed hands.
 - Avoid close contact with people who are sick.
 - Stay home when you are not feeling well.
 - Cover your mouth and nose with a tissue when you cough or sneeze, then throw the tissue in the trash and wash your hands.
 - Avoid large gatherings.

The National Bank of Texas has a new digital banking platform that allows you to bank safely from anywhere 24 hours a day, 7 days a week. Our new mobile app allows you to check balances, deposit checks, pay bills, transfer money, set and receive alerts, and send and receive money. You can enroll by going to the app store and downloading our new app called MyNBT. We would love to show you the benefits of using our new digital platform. Please call us at 817-759-9001 for assistance enrolling today!

On a related note, please be aware of cybercriminals who may take advantage of the Covid-19 threat and conduct social engineering attacks.

Cybercriminals may send malware-laced emails with attachments and links to websites that can obtain your private information and passwords to exploit your personal or business accounts. Please ensure you do not click on any link or attachment in an email unless you know and trust the sender.

We are committed to keeping the safety and well-being of our employees, customers and communities as our number one priority. We will continue to monitor new developments and keep you informed of any changes. Thank you for allowing The National Bank of Texas to serve all of your banking needs.